Counseling Services Institute

Emergency Alcohol or Drug Help Call 800-492-0253

Counseling Services Institute

299 Camino Gardens Blvd.
Suite 305
Boca Raton, FL 33432

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Employee Assistance Program
WHAT IS THE EAP?
The EMPLOYEE ASSISTANCE PROGRAM is for the employee to use when problems on and off the job may prevent you from working to your capacity.

HOW DOES IT WORK?
The EAP offers evaluation sessions to help determine what type of help you need. You are entitled to 1-5 sessions (which generally last one hour) at no cost to you.

WHAT HAPPENS AFTER THAT?
If you decide to begin counseling for a problem, we bill your insurance and accept what they pay as payment for the services. If you need a referral to another organization, such as legal, financial or educational help, these services are usually at a reduced rate.

WHAT TYPES OF PROBLEMS CAN THEY HANDLE?
Financial, legal, marital and family, alcohol and other drug help, relationship counseling, abuse counseling, eating disorders, smoking cessation are just a few of the common problems. You may come for the evaluation for almost anything, and the EAP will try to help.

WHO PROVIDES THESE SERVICES?
Your EAP contracts with your employer to provide services through COUNSELING SERVICES INSTITUTE. CSI has a staff consisting of M.D.'s, Master's 'Level Therapists and Certified Addiction Professionals. We have a network of other help ranging from AIDS Ed. to Financial Consultants standing by to help.

CAN I CALL THEM DIRECTLY AND CONFIDENTIALLY?
Yes. The name, address and phone number are listed on this brochure. Confidentiality guaranteed by Federal Regulations.

WHAT ABOUT MY FAMILY MEMBERS OR RETIREES?
Both family members and retirees are eligible to come for one evaluation session. They also will be referred to appropriate help at no cost to you.

WHAT ELSE DO I NEED TO KNOW?
When you call or come in, the full services will be explained and you will receive information on the credentialing of the staff. Your evaluation will take about an hour. CSI has staff available every day and evening for appointments, except Sunday. We are on 24 hour emergency call, 7 days a week. Remember, it only works if you use it. 561-368-5800 or 800-492-0253